



Quality Policy

It is the policy of GQS (Global Quality Services) and its business units to provide customers with professional services of the highest possible standard. Core to our business is the operating with integrity, impartiality and confidentiality whilst maintaining the highest professional standard to meet and exceed customer expectations. We aim to provide suitably trained and competent personnel as well as facilities, technology, methodology and equipment that is safe, environmentally friendly and of a high quality.

As part of our commitment to quality we strive to ensure:

- Projects are completed before or on time.
- Costs are controlled and in-line with customer expectations.
- Operations are conducted in full compliance with relevant industry and legal standards.
- Deliverables meet or exceed client expectations.
- Positive relationships are developed and maintained with the client.
- All training, assessments, verification, inspections and audits are carried out with the highest degree of professional integrity and technical competence.

Our quality management system is compliant with the standards set by ISO 9001:2015 and ISO/IEC 17020 Type A Inspection Body so we can offer our clients, employees, and the wider industry the confidence that by engaging with GQS, quality will be assured. GQS maintains a culture in which all employees are aware of our quality objectives and actively participate to meet them.

GQS is committed to complying with all applicable local laws and legislation, wherever we may operate. Our quality management system is assessed annually to ensure quality objectives are consistently met or exceeded. We strive to continually improve the effectiveness of our quality management system and in this manner ensure that our services are of the utmost quality.

This policy will be reviewed annually for suitability and updated as necessary.

A handwritten signature in black ink, appearing to read 'David Cross', is written over a light grey grid background.

David Cross
Director,
GQS