

Quality Policy

At GQS, we are committed to providing professional services of the highest possible standard. We operate with integrity, impartiality, and confidentiality, maintaining the highest professional standards to meet and exceed customer expectations. Our aim is to provide suitably trained and competent personnel, along with facilities and equipment that are safe, environmentally friendly, and of exceptional quality.

As part of our commitment to quality we strive to ensure:

- To complete projects on time or ahead of schedule.
- To manage costs effectively and in line with customer expectations.
- To conduct all operations in full compliance with relevant industry and legal standards.
- To ensure deliverables meet or exceed client expectations.
- To develop and maintain positive relationships with clients.
- To conduct all training, assessments, verification, inspections, and audits with the highest degree of professional integrity and technical competence.

We demonstrate a commitment to quality at all levels of our organization. We establish clear objectives and obligations associated with our services and operational activities. We identify and assess quality-related risks and opportunities, implementing appropriate management system processes, controls, and resources to mitigate risks and maximize opportunities. Quality management requirements are cascaded through our supply chain to ensure consistent standards. We monitor and assess the execution of our quality activities to provide assurance and apply risk-based quality verification to demonstrate conformance. We continually evaluate our quality performance and implement improvements to enhance value for our clients.

Our quality management system is compliant with ISO 9001:2015 and ISO/IEC 17020 Type A Inspection Body standards, providing our clients, employees, and the wider industry with confidence in the quality of our services. We are committed to complying with all applicable local laws and legislation wherever we operate. Our quality management system is assessed regularly to ensure quality objectives are consistently met or exceeded. We strive to continually improve the effectiveness of our quality management system to ensure our services are of the utmost quality. This policy will be reviewed regularly and updated as necessary to ensure its continued suitability and effectiveness.

A handwritten signature in black ink that reads 'David Cross'.

David Cross (Jan 22, 2025 10:33 GMT+8)

David Cross
Managing Director